



AUGUST 2021



## TALLAHASSEE UTILITIES NAMED BEST IN NATION

This summer, the City of Tallahassee Utilities was honored by the American Public Power Association (APPA) for receiving the prestigious 2021 E. F. Scattergood System Achievement Award. This national designation recognizes the top public utility in the country for demonstrated achievements that made a difference in the community, improved service to customers and enhanced the profile of public power.

The award recognizes the City of Tallahassee for, among other things, its commitment to clean energy, customer-focused initiatives and mutual aid.

In 2019, the City Commission signed the Clean Energy Resolution, which set the goal of a 100 percent net clean, renewable energy future for the community by 2050, as well as having 100 percent of City buildings, fleet vehicles and public buses powered by renewable energy by 2035.

The City is in the process of developing a Clean Energy Plan to ensure the goals of the resolution are met, and it is making progress in several areas, including powering 100 percent of City buildings through electricity generated by its 62

MW solar farm – the largest airport-based solar farm in the world.

Underlined within its core values, the City is committed to providing exceptional citizen service. Through City Utilities, it offers a wide variety of customer-focused initiatives. When the pandemic hit, the City quickly offered relief programs for customers, including voluntarily suspending utility disconnects for more than a year and offering the Utility Relief Program in spring 2020 for customers facing financial hardship.

Additionally, this award recognized the City for its long-standing customer-focused initiatives, including the Neighborhood REACH and Budget Billing programs.

The City is also quick to offer help via mutual aid to other public power utilities following disasters. In 2020 alone, Tallahassee crews deployed mutual aid 10 different times, assisting utilities in Florida, Alabama and Louisiana.

Learn more about the  
City of Tallahassee Utilities

[TALGOV.COM/YOU](https://www.talgov.com/you)

### MEETINGS IN SEPTEMBER

Visit [Talgov.com](https://www.talgov.com) for the current list of Tallahassee City Commission, Community Redevelopment Agency, Capital Region Transportation Planning Agency and Blueprint Intergovernmental Agency meetings and workshops.

Call the Department of Communications at 850-891-8533 for more information and view the current meeting agendas online at [Talgov.com](https://www.talgov.com). Follow @CityofTLH on Twitter for City news.



 **ADOPT**

[TALGOV.COM/ANIMALS](https://www.talgov.com/animals)

**IF YOUR  
CITY OF  
TALLAHASSEE  
UTILITIES BILL IS  
PAST DUE**

Call our customer  
care line at  
**850-891-4968**  
today to discuss  
payment options  
and available aid.



## PREVENT POO-LLUTION

During the dog days of summer, our furry friends still need daily walks and exercise. The TAPP (Think About Personal Pollution) program encourages you to always clean up after your pet. Dog waste contains more harmful

bacteria than other animals. When not properly disposed of, dog waste can wash into lakes and streams, negatively impacting water quality. Pet waste, though, is a pollution source that can easily be controlled - pick up the poop, every time. Learn more at [www.TAPPwater.org](http://www.TAPPwater.org).

### Sustainability Tip

Greening your laundry is as easy as hitting the cold water button and drying your clothes on a rack instead of in a machine.



## PREP FOR FLOOD PROTECTION

Will your homeowner's or renter's insurance cover damage or losses caused by a hurricane? Flood damage is often not included, and you may need a separate

policy for it. Review your policies and speak with your agent about specifics, including documentation you may need after a storm. This will save you precious time should a storm impact our community.



## LABOR OF LOVE

For City of Tallahassee employees, building two homes in the spring was a labor of love, made possible by a partnership between the City and Big Bend Habitat for Humanity. This summer, the new homeowners received the keys.

The City Commission voted to sponsor the construction of three more Habitat for Humanity homes this year, with financial support in the amount of \$195,000 and volunteered manpower provided by City employees. In line with its five-year strategic plan, this brings the total number of homes sponsored through this partnership to 14 since 2017.

Habitat for Humanity provides affordable homeownership to low-income persons. Those who acquire a home through Habitat must in turn provide volunteer labor for other homes built by the organization. Learn more at [BigBendHabitat.org](http://BigBendHabitat.org).



## SPIN INTO FUN

The City of Tallahassee has again received recognition for having the best disc golf venue in the state for 2021. The 24-hole course at Tom Brown Park beat courses in Central and South Florida for the top honor for the second year in a row.

Disc golf is one of the fastest growing sports in the country, and the City's Parks, Recreation and Neighborhood Affairs Department manages two courses – one in Tom Brown Park and one in Jack L. McLean Jr. Park. Both have varied elevation changes, unusual for Florida terrain. Nine of the holes at Tom Brown Park are played through wooded areas, while the remaining holes are in open areas with large oaks and pines trees on the fairways. There are also a few out-of-bounds areas to create interest. Learn more about disc golf in Tallahassee at [Talgov.com/Parks](http://Talgov.com/Parks).

For all City of Tallahassee utility related inquires, please call 850-891-4968 or visit [Talgov.com](http://Talgov.com).

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Insight is published monthly to inform citizens about City services and related items of interest. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the City's ADA/Title VI Coordinator at least two business days prior to the event at 850-661-3235 or [Kathleen.Wright@Talgov.com](mailto:Kathleen.Wright@Talgov.com). For persons using a TDD, please call 711. Sign language interpreters require 10 days advance notice.